

LINKEDIN LEARNING: AI ROLE PLAY

LinkedIn Learning's AI-powered role play allows employees and managers alike to rehearse workplace conversations via voice or text with dynamic feedback on tone, empathy, and delivery. The tool then suggests specific LinkedIn Learning courses to help professionals work on areas that need improvement. By practicing scenarios tailored to their team's needs and receiving targeted feedback, managers build confidence, develop critical skills, and perform better.

Start a role play

- From the left navigation menu, click **AI Role Play**.
- Enter the conversation topic that you would like to practice then click **Create role play**. If you can't think of a scenario or conversation topic, the AI tool will automatically come up with suggestions for conversations. See the screenshot below.

The screenshot shows the LinkedIn Learning AI Role Play interface. At the top, it says "Practice everyday work conversations with AI-powered role play". Below this, a message states: "We'll use AI to get you started. You can edit the details in the next step." There is a text input field containing the text "I want to practice pitching an idea to my boss ...". Below the input field is a blue button labeled "Create role play". Underneath the button, the word "Suggestions" is displayed. Below "Suggestions" are six rounded rectangular buttons arranged in two rows. The first row contains: "Pitch a project to an executive", "Give feedback on a presentation", and "Negotiate my salary". The second row contains: "Practice saying no to unrealistic expectations", "Handle a challenging customer", and "Cold call a busy decision maker".

- You will be taken to a screen that will give you instructions on what the conversation is about and what will make the interaction successful. When you are ready, click **Start**.
- After the role play is finished, the AI tool will give you feedback on your strengths, areas for improvement, as well as recommendations for course content to improve your skills.

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<https://its.uiowa.edu/learn-about-technology>