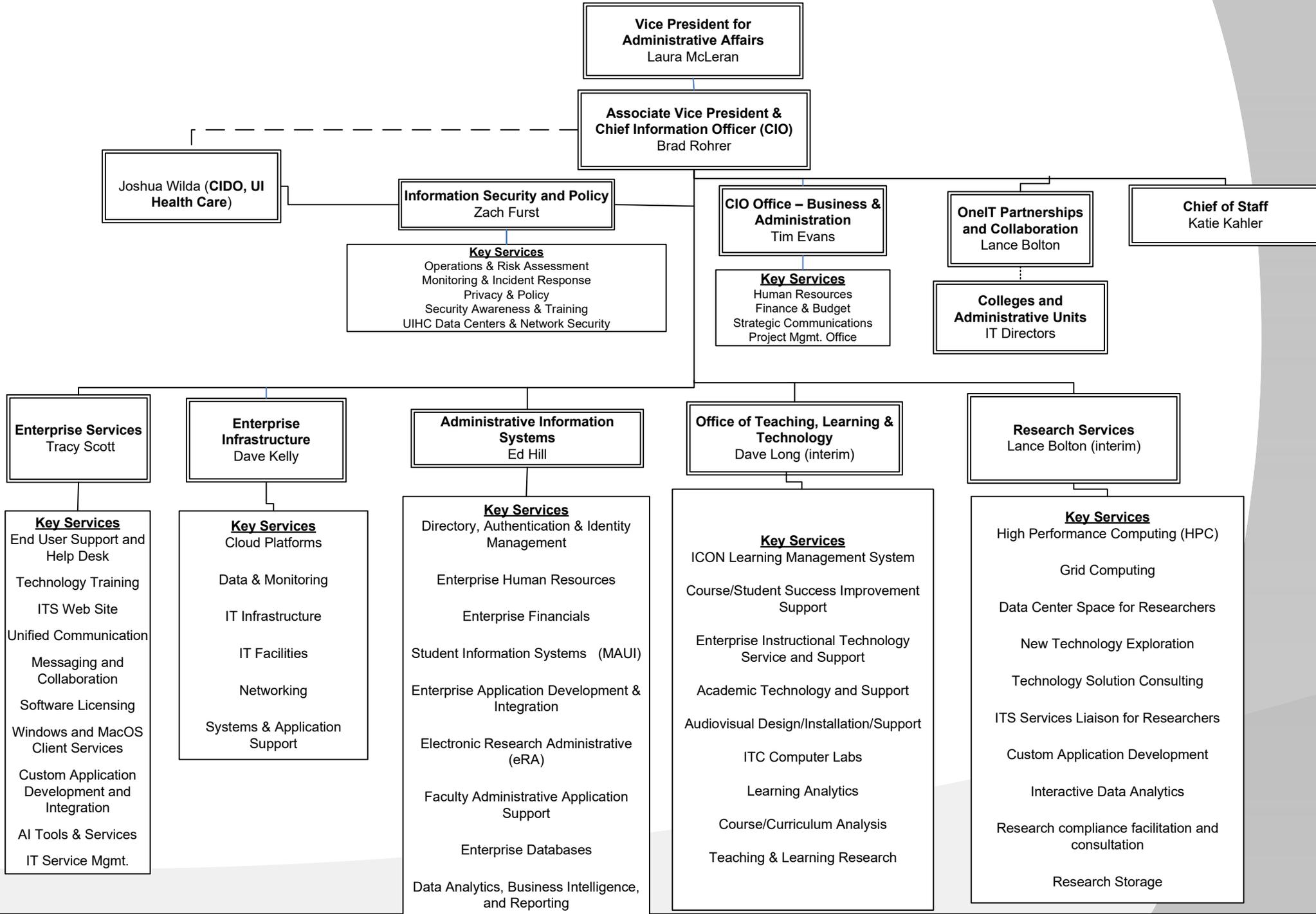


# The University of Iowa Information Technology Services Departmental Structure & Key Services

February 2026



**Vice President for Administrative Affairs**  
Laura McLeran

**Associate Vice President & Chief Information Officer (CIO)**  
Brad Rohrer

Joshua Wilda (CIDO, UI Health Care)

**Information Security and Policy**  
Zach Furst

**Key Services**  
Operations & Risk Assessment  
Monitoring & Incident Response  
Privacy & Policy  
Security Awareness & Training  
UIHC Data Centers & Network Security

**CIO Office - Business & Administration**  
Tim Evans

**Key Services**  
Human Resources  
Finance & Budget  
Strategic Communications  
Project Mgmt. Office

**OneIT Partnerships and Collaboration**  
Lance Bolton

**Colleges and Administrative Units**  
IT Directors

**Chief of Staff**  
Katie Kahler

**Enterprise Services**  
Tracy Scott

**Key Services**  
End User Support and Help Desk  
Technology Training  
ITS Web Site  
Unified Communication  
Messaging and Collaboration  
Software Licensing  
Windows and MacOS Client Services  
Custom Application Development and Integration  
AI Tools & Services  
IT Service Mgmt.

**Enterprise Infrastructure**  
Dave Kelly

**Key Services**  
Cloud Platforms  
Data & Monitoring  
IT Infrastructure  
IT Facilities  
Networking  
Systems & Application Support

**Administrative Information Systems**  
Ed Hill

**Key Services**  
Directory, Authentication & Identity Management  
Enterprise Human Resources  
Enterprise Financials  
Student Information Systems (MAUI)  
Enterprise Application Development & Integration  
Electronic Research Administrative (eRA)  
Faculty Administrative Application Support  
Enterprise Databases  
Data Analytics, Business Intelligence, and Reporting

**Office of Teaching, Learning & Technology**  
Dave Long (interim)

**Key Services**  
ICON Learning Management System  
Course/Student Success Improvement Support  
Enterprise Instructional Technology Service and Support  
Academic Technology and Support  
Audiovisual Design/Installation/Support  
ITC Computer Labs  
Learning Analytics  
Course/Curriculum Analysis  
Teaching & Learning Research

**Research Services**  
Lance Bolton (interim)

**Key Services**  
High Performance Computing (HPC)  
Grid Computing  
Data Center Space for Researchers  
New Technology Exploration  
Technology Solution Consulting  
ITS Services Liaison for Researchers  
Custom Application Development  
Interactive Data Analytics  
Research compliance facilitation and consultation  
Research Storage