Known Issue: Unable to Start Application Sharing in my Blackboard Collaborate Session

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Product: Collaborate -Web Conferencing  
Service Pack: Web Conferencing  
Issue Description: Unable to use Application Sharing in a live Web Conferencing session when using Ubuntu Linux with Gnome 3.8 GUI.  
Steps to Replicate: 

Symptoms: 

Known Issue Symptoms 
Application Share will continue to display "Waiting for Application Sharing to start...", but never starts.

Affected Platforms 
Ubuntu Linux with Gnome 3.8 GUI

Cause: Blackboard Collaborate web conferencing does not have the appropriate privileges on the operating system to control and use Java to start the Application Sharing feature.

Resolution/Workaround: Open a Terminal Window and run Firefox with "root" privileges. Example: sudo -u root FireFox  
You now have a browser running with root privileges and higher access to everything that is ran within it.
Now Collaborate has the ability to properly run and use Java as needed, for the Application Sharing feature.

**Best Practice Info:**

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**IMPORTANT NOTE** This particular browser window ran with root privileges allows vulnerabilities to the Operating System and should only be used to start a Collaborate session. If you intend on using Application Sharing to display websites, please open a separate browser window.