WebTour of YouTube shows "Blocked Plug-in" to users on OSX Yosemite & Mavericks

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Product: Web_Conferencing_Known_Issues_and_Error_Messages_Web_Conferencing;  
Version: Web_Conferencing 000039809

Product: Collaborate -Web Conferencing  
Service Pack: Web Conferencing  
Issue Description: Users on Mac OS X 10.10 Yosemite or Mac OS X 10.9 Mavericks will see "Blocked Plugin" when trying to view a Web Tour of a YouTube video. Videos will play fine when loaded into the browser directly.

Steps to Replicate: 1. Moderator selects Web Tour mode and pastes the YouTube URL.

• Example URL = https://www.youtube.com/watch?v=HQMrteo4A8

2. Participants on a Mac see "Blocked Plug-in" instead of the video in the Web Tour window.

Symptoms:

Known Issue Symptoms

Participants on a Mac see "Blocked Plugin" instead of the video in Web Tour window

Affected Platforms

Mac OS X Mavericks 10.9.5  
Mac OS X Yosemite 10.10  
Adobe Flash Player 15.0.0.246  

Cause: Recent security changes released by Adobe may prevent Web Conferencing customers from viewing Flash content using our Web Tour feature.

Resolution/Workaround: Install the latest version of Adobe Flash Player, this is available from:  

https://get3.adobe.com/flashplayer/update/osx/  

Confirm the Safari Preference for Adobe Flash Player is set correctly:

1. Open Safari  
2. Go to the Safari menu and choose ‘Preferences’ from the pull down menu  
3. Click on the ‘Security’ icon from the list of options. This will take you to the main Security Preferences page  
4. Confirm "Internet plug-ins" is checked on, and select “Manage website settings...”  
5. Select Adobe Flash Player on the left side and select "Allow Always" on the right side