Collaborate - Windows Launcher - Error: Java spawn returned -1, errNo 3. Launch aborted

Date Published: Mar 02, 2015 Category: Product:Java_Known_Issues_and_Error_Messages; Version:Java_and_Blackboard_Collaborate_Launcher  Article No.: 000040113

Product: Blackboard Collaborate
Document Type: User Documentation
Document Summary:

Error Summary
Java spawn returned -1, errNo 3. Launch aborted

Affected Platforms
Windows Vista, 7, 8, 8.1

Document Details:

Description
Unable to load a Blackboard Collaborate web conferencing session due to a Java error with Blackboard Collaborate Launcher on Windows.

Cause
User is unable to install applications in their User\AppData folder appropriately. Company / Domain GPO's are typically preventing this.
Solution / Workaround

1. It is required to have installation privileges to the Appdata folder for your user login, to install the Blackboard Collaborate Launcher on Windows correctly.

2. A system administrator can run an Internet Browser with elevated privileges, allowing you install the Blackboard Collaborate Launcher appropriately on your Windows system.
   - Example: Right click on Internet Explorer and select the RunAs Administrator feature. Install the launcher through that elevated browser window, then close that elevated browser window.