ITS – Enterprise Services

August 2020

Information Technology Services
Steve Fleagle
CIO

Enterprise Services
Tim Evans
Senior IT Director

Service Management & Support
Tracy Scott, Senior IT Director

Custom Solutions and Integrations

Web Development/CMS
- Kerri Mead, Team Lead
  - Drupal
    - Rick Porter, Tech Lead
  - Native Mobile Apps
    - Brian Finley
  - Java
    - Andrew Rinner, Tech Lead
  - Rich Internet Apps
    - Bob Ramsey

Larger Scale Applications
- Kerri Mead, Team Lead
  - .Net
    - Harrison Gladden, Tech Lead
    - Chris Dibbern
    - Nick Goodman
  - Rich Internet Apps
    - Bob Ramsey

Smaller Scale Applications
- Steve Bowers, Team Lead
  - PHP/FMP
    - Ted Fitzgerald, Tech Lead
    - Mark Howe
  - Native Mobile Apps
    - Bob Ramsey

Extended Support
- Shawn Potter, Mgr.
  - Jennifer Stell, Mgr.
    - Chris Clough, Team Lead
      - Nick Carino-Marek
    - Amir Bozorgzadeh
      - Team Lead
    - Mike Jenn
      - Brian Bachor
    - Isaac Lewis
      - Michael Ciba
    - Jodi Scholl
      - Peter Franke
    - Alan Watt
      - Michael Graham
    - Joseph Grenier
      - Dianne Jones
    - Bryan Ringen
      - Matt Swanson
    - Ben Held, Team Lead
      - Kayla Bishop
        - Andy Evans, Team Lead
    - Adam Burden
      - Erik Billeci
    - Hunter Gott
      - Mike Hendrickson
    - Kimberly Keister
      - Griffin Idelman
    - Erich Schnieder
      - Erik Billeci
    - Eric Grimes, Team Lead
      - Kris Thompson
    - Todd Avant
      - John Winget
    - Kote Batoniaswthivii
    - Robert Morris
    - Jon Yates
      - Corey Lund, Team Lead
      - Justus DeWall
      - Josh Johnson
    - Greg Saunders
      - Wayne Kintz
    - Will Brown
      - Terry Tharp
    - Eric Higgins-Frees
      - Chris Lawrence
    - Michael Kirby
      - Melissa Lawrence, Team Lead
      - David Henson
    - UH Service Center
      - Eric Petersen
    - Gina Swift
      - Ben Schoder
    - Ron Troester
      - Adam Tatro

  - Trent Petersen, Team Lead
    - Tim Barker
      - Shehzad Gill
      - Ryan Kerns
      - Scott Shaw
      - Harris Thompson

Enterprise Client Management
- Tim Wolf, Mgr.
  - Ryan Lenger, Mgr.
    - Dan Dirks
    - Virginia Drake
    - Laurie Halter Dahms
    - Jen O'Rourke Steckly
    - Theresa Rose
    - Lisa Schintler
    - Deb Yoder
    - Ryan West

Messaging and Collaboration
- John Sharp, Mgr.
  - Steve Carneol
  - Brad Gannellis
  - Nguyen Huynh
  - Kelvin Lehman
  - Phil Maul
  - Justin Pooley
  - Al Raymond
  - Brad Taylor

ITS Help Desk
- Jamie Matthews, Mgr.
  - Jacob Ricke, Lead
    - Adam Fajnor, Sr. Lead
  - Jeremy Grasby, Sr. Lead
  - Tammie Brady
  - Ashley Glassberg
  - Nick Nelson
  - Jason Wolcott
  - ~30 student staff
  - Scott Sulzer, Lead
    - Katie Borchert
    - Ariel Godwin
    - Tyler Meier
    - Josh Nuti

Unified Communications
- Bob Eubanks
  - Theresa Fouks
  - Reese Reimers
  - Steve Schallau

Facilities and Training Coordination
- Mary Grabe

Extended Support
- Steve Carneol
  - Jenifer Steil, Mgr.
    - Shawn Potter, Mgr.
      - Jennifer Stell, Mgr.
        - Chris Clough, Team Lead
          - Nick Carino-Marek
        - Amir Bozorgzadeh
          - Team Lead
        - Mike Jenn
          - Brian Bachor
        - Isaac Lewis
          - Michael Ciba
        - Jodi Scholl
          - Peter Franke
        - Alan Watt
          - Michael Graham
          - Joseph Grenier
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            - Andy Evans, Team Lead
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        - Hunter Gott
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          - Griffin Idelman
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          - Erik Billeci
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          - Kris Thompson
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        - Gina Swift
          - Ben Schoder
        - Ron Troester
          - Adam Tatro

  - Trent Petersen, Team Lead
    - Tim Barker
      - Shehzad Gill
      - Ryan Kerns
      - Scott Shaw
      - Harris Thompson

*represents staff listed multiple times due to roles and responsibilities