Known Issue: Copying and pasting grouped objects to the Whiteboard does not function as expected

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Product: Collaborate - Web Conferencing
Service Pack: Web Conferencing

Issue Description: Some users have reported a problem copying and pasting grouped objects to the Whiteboard. This article provides two methods to workaround the issue.

Steps to Replicate:
- Place one or more objects on the Whiteboard
- Select and group any number of these objects
- Copy the grouped object and attempt to paste it to the Whiteboard

Symptoms:
The copied group does not appear on the Whiteboard when pasted

After grouping one or more objects, copying the new object and attempting to paste it to the Whiteboard results in no change to the Whiteboard content.

Affected Platforms
All platforms

Resolution/Workaround:

Method 1:
- Group objects on the Whiteboard, then select and copy the grouped object
- Paste the object to a 3rd party program such as MS Word, Paint, etc.
- Copy the object from within the 3rd party program and paste it to the Whiteboard

Method 2:
- Once the grouped object has been copied, you'll notice that the object is no longer selected on the whiteboard
- Click on the object again to select it, then paste the copied object on top of the original
• Now, ungroup the objects via the right-click menu or CTRL-U keyboard shortcut
• You will now have one grouped object, and one set of ungrouped objects that can be grouped again

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