McAfee Web Protect browser addon blocking Java applets required in Web Conferencing

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Product: Collaborate -Web Conferencing
Service Pack: Web Conferencing

Issue Description: McAfee Web Protect browser addon blocking Java applets required by Blackboard Collaborate web conferencing. Unable to load PowerPoint presentations using the Load Content feature.

Symptoms: McAfee Web Protection browser add-on blocks features in Blackboard Collaborate web conferencing sessions.

As a Moderator, you will receive the messages below when trying to use various features in a Web Conferencing session.
Cause:

Details:
Collaborate Classic uses Java for the session itself, but also for each individual feature.

When you use "Application Share" or "Load Content", etc. the Collaborate session software request to run your system Java to load the new feature for functionality.

Since Collaborate Sessions initially from a Web Browser, The McAfee Web Protection software installed is blocking this Java request for the Collaborate feature to load.

Resolution/Workaround: Uninstall McAfee Web Protection and reboot your machine.

We do not recommend or provide any configuration assistance for using McAfee Web Protection with Blackboard Collaborate web conferencing.